# Combining Experimental and Historical Data for Policy Evaluation

Ting Li, Chengchun Shi, Qianglin Wen, Yang Sui, Yongli Qin, Chunbo Lai & Hongtu Zhu Associate Professor of Data Science

London School of Economics and Political Science

# Data Integration



# Example I: A/B Testing



Taken from <https://towardsdatascience.com/how-to-conduct-a-b-testing-3076074a8458>

## Example I: A/B Testing with Historical Data



### Example II: Meta Analysis [\[Shi et al., 2018\]](#page-37-0)



#### Example III: Combining Observational Data



### Challenge: Distributional Shift

- Example I: In ridesharing, the nonstationarity of the environment  $\rightarrow$  distributional shift between experimental and historical datasets [\[Wan et al., 2021\]](#page-38-0)
- Example II: In medicine, the heterogeneity in characteristics of treatment setting  $\rightarrow$  distributional shift among different data sources [\[Shi et al., 2018\]](#page-37-0)
- Example III: The observational data is subject to unmeasured confounding  $\rightarrow$ distributional shift between RCT and observational data



- Data integration for causal inference
	- **Example I:** Leverage historical datasets under control [\[Li et al., 2023\]](#page-37-1)
	- Example II: Federated causal inference [\[Han et al., 2021,](#page-36-0) [2023\]](#page-36-1)
	- Example III: Combining RCT and observational data [\[Kallus et al., 2018,](#page-37-2) [Yang and](#page-38-1) [Ding, 2020\]](#page-38-1)
- Other related works
	- Meta analysis & meta learning [\[DerSimonian and Laird, 1986\]](#page-36-2)
	- Transfer & federated learning [\[Li et al., 2022\]](#page-37-3)
	- Heterogeneous RL [\[Shi et al., 2018,](#page-37-0) [Chen et al., 2024\]](#page-36-3)
	- Off-policy evaluation

# A/B Testing with Historical Data

Objective: combine experimental data with historical data to improve ATE estimation



Challenge: distributional shift between experimental and historical data

#### Two Base Estimators



#### A Naive Weighted Estimator

• Consider the weighted estimator

$$
\widehat{\tau}_{w} = w \widehat{\tau}_{e} + (1 - w) \widehat{\tau}_{h},
$$

for some properly chosen weight  $w \in [0, 1]$  to minimize its  $MSE(\hat{\tau}_w)$ .

- The weight w reflects a bias-variance tradeoff. A large w can:
	- Reduce bias of  $\hat{\tau}_{w}$  caused by the distributional shift between the datasets
	- Increase variance of  $\hat{\tau}_{w}$  as a result of not fully leveraging the historical data
- Natural to consider the following naive estimator that minimizes an estimated MSE:

$$
\widehat{\mathrm{MSE}}(\widehat{\boldsymbol{\tau}}_{\boldsymbol{w}})=\widehat{\mathrm{Bias}}^2(\widehat{\boldsymbol{\tau}}_{\boldsymbol{w}})+\widehat{\mathrm{Var}}(\widehat{\boldsymbol{\tau}}_{\boldsymbol{w}}).
$$

We refer to this estimator as the **non-pessimistic** estimator.

Three scenarios, depending on the bias  $\bm{b} = \mathbb{E}(\widehat{\bm{b}}) = \mathbb{E}(\widehat{\tau}_{\bm{h}} - \widehat{\tau}_{\bm{e}})$ 

- 1. **Small bias:**  $\boldsymbol{b}$  is much smaller than the standard deviation of its estimator;
- 2. **Moderate bias: b** is comparable to or larger than the standard deviation, yet falls within the high confidence bounds of  $\hat{b}$ :
- 3. Large bias:  **is much larger than the** estimation error.

Three competing estimators:

- 1. EDO (experimental-data-only) estimator which sets  $w = 1$ :
- 2. SPE (semi-parametrically efficient) estimator [\[Li et al., 2023\]](#page-37-1) developed under the assumption of no bias;
- 3. Oracle estimator which optimizes w to minimize  $MSE(\hat{\tau}_{w})$ ;



# Theoretical Analysis (Cont'd)



- The **oracle** MSE denotes MSE of the oracle estimator
- The efficiency bound is the smallest achievable MSE among a broad class of regular estimators [\[Tsiatis, 2006\]](#page-37-4).

#### Can we develop an estimator that works well with moderate bias?

Main idea: reformulate the weight selection as an offline bandit problem

- Each weight  $w \in [0,1] \rightarrow$  an arm in bandit
- Negative MSE of  $\hat{\tau}_{w} \rightarrow$  reward of selecting an arm

Objective in bandit: choose the optimal arm that maximizes its reward.

# Multi-Armed Bandit



- The simplest RL problem
- A casino with multiple slot machines
- Playing each machine yields an independent reward.
- Limited knowledge (unknown reward distribution for each machine) and resources (time)
- Objective: determine which machine to pick at each time to maximize the expected cumulative rewards

# Multi-Armed Bandit (Con't)

- $k$ -armed bandit problem ( $k$  machines)
- $A_t \in \{1, \dots, k\}$ : arm (machine) pulled (experimented) at time  $t$
- $R_t \in \mathbb{R}$ : reward at time t
- $Q(a) = \mathbb{E}(R_t | A_t = a)$  expected reward for each arm  $\boldsymbol{a}$  (unknown)
- $\bullet$  Objective: maximize  $\sum_{t=1}^{T}\mathbb{E} R_{t}.$



#### Greedy Action Selection

• Action-value methods:

$$
\widehat{Q}(\mathbf{a}) = \mathbf{N}^{-1}(\mathbf{a}) \sum_{t=0}^{T-1} R_t \mathbb{I}(\mathbf{A}_t = \mathbf{a})
$$

where 
$$
N(a) = \sum_{t=0}^{T-1} \mathbb{I}(A_t = a)
$$
  
denotes the action counter

- Greedy policy: arg max<sub>a</sub>  $\hat{Q}(\boldsymbol{a})$
- Less-explored action  $\rightarrow N(a)$  is small  $\rightarrow$  inaccurate  $Q(a) \rightarrow$  suboptimal policy (see the plot on the right)



### The Optimistic Principle

- Used in **online** settings to balance exploration-exploitation tradeoff
- The more **uncertain** we are about an action-value
- The more **important** it is to explore that action
- It could be the **best** action
- Likely to pick blue action
- Forms the basis for upper confidence bound (UCB)



### Upper Confidence Bound

• Estimate an upper confidence  $U_t(a)$  for each action value such that

 $Q(a) \leq \widehat{Q}_t(a) + U_t(a)$ ,

with high probability.

- $U_t(a)$  quantifies the **uncertainty** and depends on  $N_t(a)$  (number of times arm a has been selected up to time  $t$ )
	- Large  $N_t(a) \rightarrow \text{small } U_t(a)$ :
	- Small  $N_t(a) \rightarrow$  large  $U_t(a)$ .
- Select actions maximizing upper confidence bound

$$
\mathbf{a}^* = \arg \max_{\mathbf{a}} [\widehat{\mathbf{Q}}_t(\mathbf{a}) + \mathbf{U}_t(\mathbf{a})].
$$

• Combines exploration  $(U_t(a))$  and exploitation  $(\widehat{Q}_t(a))$ .

#### Offline Multi-Armed Bandit Problem

- $k$ -armed bandit problem ( $k$  machines)
- $A_t \in \{1, \dots, k\}$ : arm (machine) pulled (experimented) at time  $t$
- $R_t \in \mathbb{R}$ : reward at time t
- $Q(a) = \mathbb{E}(R_t | A_t = a)$  expected reward for each arm  $\boldsymbol{a}$  (unknown)
- Objective: Given  $\{A_t, R_t\}_{0 \leq t \leq T}$ , identify the best arm



# Greedy Action Selection (Non-pessimistic Estimator)

• Action-value methods:

$$
\widehat{Q}(\mathbf{a}) = \mathbf{N}^{-1}(\mathbf{a}) \sum_{t=0}^{T-1} R_t \mathbb{I}(\mathbf{A}_t = \mathbf{a})
$$

where  $\bm{N}(\bm{a}) = \sum_{t=0}^{T-1} \mathbb{I}(\bm{A}_t = \bm{a})$ denotes the action counter

- Greedy policy: arg max<sub>a</sub>  $\widehat{Q}(\mathbf{a})$
- Less-explored action  $\rightarrow N(a)$  is small  $\rightarrow$  inaccurate  $\widehat{Q}(\mathbf{a}) \rightarrow$  suboptimal policy (see the plot on the right)



#### The Pessimistic Principle

- In offline settings
- The less **uncertain** we are about an action-value
- The more important it is to use that action
- It could be the **best** action
- Likely to pick red action
- Yields the **lower confidence**



#### Lower Confidence Bound

• Estimate an lower confidence  $L(a)$  for each action value such that

$$
Q(a) \geq \widehat{Q}(a) - L(a),
$$

with high probability.

- $L(a)$  quantifies the **uncertainty** and depends on  $N(a)$  (number of times arm a has been selected in the historical data)
	- Large  $N(a) \rightarrow$  small  $L(a)$ ;
	- Small  $N(a) \rightarrow$  large  $L(a)$ .
- Select actions maximizing lower confidence bound

$$
\mathbf{a}^* = \arg \max_{\mathbf{a}} [\widehat{\mathbf{Q}}(\mathbf{a}) - \mathbf{L}(\mathbf{a})].
$$

- $\bullet\,$  Set  $\mathcal{L}(\bm{a})=\sqrt{\bm{c}\log(\bm{T})/\bm{N}(\bm{a})}$  for some positive constant  $\bm{c}$  where  $\bm{T}$  is the sample size of historical data
- According to **Hoeffding's inequality** ( $\frac{\text{link}}{\text{link}}$ ), when rewards are bounded between 0 and 1, the event

$$
|Q(a)-\widehat{Q}(a)|\leq L(a),
$$

holds with probability at least  $\boldsymbol{1}-\boldsymbol{2}\boldsymbol{T}^{-\boldsymbol{2c}}$  (converges to  $\boldsymbol{1}$  as  $\boldsymbol{T}\to\infty$ ).

# Lower Confidence Bound (Cont'd)

- $\hat{Q}(4) > \hat{Q}(3)$
- $T = 1605$ . Set  $c = 1$ .
- $\bullet$   $\mathsf{L}(3) = \sqrt{\log( \mathcal{T} ) / \mathcal{N}(3)} = 0.272$
- $\bullet$   $\mathsf{\mathcal{L}}(4) {=}\ \sqrt{\log(\mathcal{T})/\mathcal{N}(4)} = 1.215$
- $\hat{Q}(3)-L(3)>\hat{Q}(4)-L(4)$
- $\hat{Q}(3)-L(3)$  max $(\hat{Q}(1), \hat{Q}(2))$
- Correctly identify optimal action





Define the regret, as the difference between the expected reward under the **best arm** and that under the selected arm.

#### Theorem (Greedy Action Selection)

Regret of greedy action selection is upper bounded by 2 max<sub>a</sub>  $|\widehat{Q}(a) - Q(a)|$ , whose value is bounded by  $2\sqrt{c\log(T)/\min_{\bm{a}}\bm{N}(\bm{a})}$  (according to Hoeffding's inequality) with probability approaching  $1$ 

- The upper bound depends on the estimation error of each Q-estimator
- The regret is small when each arm has sufficiently many observations
- However, it would yield a large regret when one arm is **less-explored**
- This reveals the limitation of greedy action selection

#### Theorem (LCB; see also [Jin et al. \[2021\]](#page-36-4))

Regret of the LCB algorithm is upper bounded by  $2\sqrt{c\log(T)/N(a^{opt})}$  where  $a^{opt}$ denotes the best arm with probability approaching  $1$ 

- The upper bound depends on the estimation error of best arm's Q-estimator only
- The regret is small when the **best** arm has sufficiently many observations
- This is much weaker than requiring each arm to have sufficiently many observations
- This reveals the **advantage** of LCB algorithm

Main idea: reformulate the weight selection as an offline bandit problem

- Each weight  $w \in [0,1] \rightarrow$  an arm in bandit
- Negative MSE of  $\hat{\tau}_{w} \rightarrow$  reward of selecting an arm

Nonpessimistic estimator chooses the arm that maximizes an estimated negative MSE

- It requires a uniform consistency condition: the estimated MSE converges to its oracle value uniformly across all weights
- Underestimate the bias  $\bm{b} \rightarrow$  low estimated MSE for small weights  $\rightarrow$  estimated weight tends to be smaller than the ideal value  $\rightarrow$  a significant bias in  $\hat{\tau}_{w}$
- This reveals the limitation of the nonpessimistic estimator when  $\bm{b}$  is moderate or large.

Main idea: select the arm that maximizes a lower bound of the negative MSE, or equivalently, an upper bound of the MSE

- Uncertainty quantification: compute an uncertainty quantifier  $U$  for the estimated error such that  $|\bm{b} - \bm{b}| \leq \bm{U}$  with large probability.
- MSE estimation: use  $|\bm{b}| + \bm{U}$  as a pessimistic estimator for the bias  $\bm{b}$  and plug this estimator into the MSE formula to construct an upper bound of the MSE  $\overline{\mathrm{MSE}_{U}(\hat{\tau}_{w})}.$
- Weight selection: select w that minimizes the upper bound  $\widehat{\text{MSE}}_{U}(\widehat{\tau}_{w})$ .



- The **oracle** MSE denotes MSE of the oracle estimator.
- The efficiency bound is the smallest achievable MSE among a broad class of regular estimators [\[Tsiatis, 2006\]](#page-37-4).

# Simulation Study

The effectiveness of different estimators is determined by the magnitude of the bias. To validate our theory, we further classify **b** into different regimes as follows

- $\bullet$  Small bias regime (SPE estimator is expected to be optimal):  $|\bm{b}| \leq c_1 \sqrt{\text{Var}(\hat{\bm{b}})}$ ;
- Moderatel bias regime (the proposed pessimistic estimator is expected to be optimal):  $c_1 < \frac{|b|}{\sqrt{d} \Omega}$  $\frac{|\boldsymbol{b}|}{\text{Var}(\widehat{\boldsymbol{b}})} \leq c_2;$
- $\bullet$  Large bias regime (EDO estimator is expected to be optimal):  $|\bm{b}| > c_2 \sqrt{\text{Var}(\hat{\bm{b}})}.$

According to our theory, we set  $c_1=1$  and  $c_2=\sqrt{\log(n)}$ . This ensures:

- Scenarios where variance dominates the bias are categorized within the small bias region.
- When the bias exceeds the established high confidence bound, it is classified under the large bias regime.

# Simulation Study: Bandit Simulation

- NonPessi: the proposed non-pessimistic estimator.
- Pessi: the proposed pessimistic estimator.
- EDO: the doubly robust estimator  $\hat{\tau}_e$  constructed based on the experimental data only (see  $(1)$ ).
- Lasso: a weighted estimator  $\hat{\tau}_{Lasso} = w\hat{\tau}_e + (1-w)\hat{\tau}_h$ that linearly combines the ATE estimator  $\hat{\tau}_e$  based on experimental data and  $\hat{\tau}_h$  based on historical data. where the weight  $w$  is chosen to minimize the estimated variance of the final ATE estimator with the Lasso penalty (Cheng & Cai, 2021),
- SPE: the semi-parametrically efficient estimator proposed by Li et al. (2023) developed under the assumption of no reward shift between the experimental and historical data, i.e.,  $r_e(0, s) = r_h(s)$  for any s.



#### Ridesharing Data-based Sequential Simulation



Pessimistic estimator shows robustness in dealing with distributional shift

#### Simulation Study: Confidence Intervals



- While maintaining nominal coverage, the pessimistic estimator yields narrower confidence intervals compared to the EDO estimator
- Improvement in efficiency by incorporating historical data.



- Policy evaluation using both **experimental** and **historical** datasets, allowing distributional shifts between the two datasets.
- Two weighted estimators that leverage both data sources.
- The proposed non-pessimistic estimator chooses the weight by minimizing an estimated MSE.
- The proposed **pessimistic estimator** further employs the pessimistic principle to boost its robustness.
- Our theoretical and empirical analyses identify the most effective estimator within each regime.
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